

ELTIGANI MUSTAFA ELTAYEB

KSA , DAMMAM

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Objective:

Looking forward to associate myself with a reputed organization where there is an opportunity to share, contribute and upgrade my knowledge for development of self and the organization.

Professional Summary:

Techno-Functional Odoo with a solid foundation in IT, software development, and technical support. Successfully transitioned from .NET development to ERP Developer, with a strong focus on Odoo. Skilled in end-to-end Odoo ERP implementation, customization, and workflow automation to streamline business operations and enhance efficiency. Adept at bridging business requirements with technical solutions through hands-on. Passionate about problem-solving, continuous learning, and delivering scalable, high-impact ERP solutions.

Personal Information:

Date of birth	: 1 st August 1993
Nationality	: Sudan
Gender	: Male
Religion	: Islam
Marital Status	: Married
Visa Status	: Transferable
Iqama No	: 2571179981
Languages Known	: Arabic, English

Academic Qualification:

- **Higher National Diploma in Management Information Systems – (2022-Now)**
Alneelain University, Khartoum, Sudan
- **Bachelor of Management Information Systems – (2017)**
Sudan University of Science and Technology

Key Skills:

- Odoo ERP Developer .
- Odoo Custom Module Development
- Workflow Automation using Odoo
- Functional Testing & UAT Coordination
- Technical Customization (Python, XML, QWeb)
- Odoo Integration with Third-Party Systems
- Business Process Mapping & Gap Analysis
- End-user Training & Documentation
- Agile/Scrum Project Participation

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Work History:-

Odoo Techno-Functional

Software Makers (SMLC) – KSA (07/2025 – Present)

- Working as a Techno-Functional Consultant on Odoo ERP.
- Customizing and implementing modules to meet client business needs.
- Bridging the gap between technical and functional teams to ensure successful project delivery.
- Providing training and support for end-users.
- Handling data migration, functional testing.

System Administration & Technical Support

Grand Mart Hypermarket – KSA, Dammam (02/2024 – 07/2025)

- Monitoring servers and ensuring system stability with regular backup procedures.
- Providing daily technical support to branch staff to resolve IT issues and ensure workflow continuity.
- Installing and updating operating systems and software in accordance with company policies.
- Managing Point of Sale (POS) systems and troubleshooting technical malfunctions.
- Maintaining and monitoring surveillance cameras and security systems.
- Coordinating with internet service providers and external maintenance vendors as needed.
- Creating and maintaining user accounts and managing access permissions.
- Preparing regular technical reports and monitoring the overall performance of the IT infrastructure.

.NET Developer

Almutakhassisa Medical Insurance Company (10/2022 – 12/2023)

- Developed and maintained web applications using ASP.NET Core and C#.
- Provided technical support and troubleshooting for company systems.
- Integrated SQL Server databases to enhance system performance.
- Assisted in software updates and documentation.

IT Manager

Career Training Center (01/2018 – 01/2020)

- Managed IT infrastructure and technical operations.
- Supervised a team of IT support specialists.
- Led system upgrades and network security improvements.

System Administration – Odoo

Almuntada Center, Khartoum – (01/2017 - 01/2019)

- Provided first-level support for IT and Odoo-related issues.
- Assisted with network troubleshooting and hardware setup.
- Supported Odoo users and ensured system availability.
- Coordinated minor Odoo customizations and updates with external consultants.

Certifications:-

- Odoos Functional 18 Certification
- Odoos 18 Technical Course (Net4x Innovation)
- NEBOSH International General Certificate in Occupational Health and Safety – Fal Training Center
- Strategic Planning – TrainoGate Center for Advanced Training
- Work Team Management – TrainoGate Center for Advanced Training
- Entrepreneurs Development & Investment Promotion (EDIP) – NCENS
- Time Management – TrainoGate Center for Advanced Training
- First Aid – Non-Frontier Rescuers Organization
- CCTV Training – KYM Technology Training Center

Declaration:

I hereby declare that the above information furnished by me is true and correct to the best of my knowledge and belief.

Date:

Place: **DAMMAM**

Eltigani Mustafa